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Ts. Dr. Ihfasuziella Ibrahim is a Senior Researcher at Construction Research Institute of Malaysia (CREAM). CREAM is a research institute established under the Construction Industry Development Board (CIDB), which she joined in February 2013. Ihfasuziella received her Bachelor Science in Real Estate Management with Honors from UTHM, Johor in 2009. Upon completing her studies, she has been a research assistant in University Tun Hussein Onn Malaysia (UTHM) in 2010 under the Technology Management & Business Faculty. Due to high enthusiasm and encouragement for continuing studies, Ihfasuziella have been offered a place at University Tun Hussein Onn Malaysia entering master's level on Science in Property and Facilities Management in 2010. The title of her thesis is "Development of Space Charging Model in Malaysian Higher Education Institutions".

Ihfasuziella completed her Doctorate of Philosophy (PhD) in Property Management from MARA University of Technology (UiTM) under Faculty of Architecture, Planning and Surveying in 5 years and graduated in 2021. The title of her PhD thesis is 'Development of Shopping Centre Classification Model using Analytical Hierarchy Process (AHP)'. The research study was evaluated by an expert professor in property field, Professor Piyush Tiwari from University of Melbourne, Australia.

Prior to that, Ihfasuziella entered Pahang Matriculation College in 2005 and her background study was accounting, economic and business management. She is also a member in Malaysian Association of Facilities Management (MAFM). She also committee for Industrial Engineering and Operations Management (IEOM) for Malaysian chapter.



Her research interests are in built environment, facilities management, strategic facilities management, property management, performance management, construction management, Geographic Information System (GIS) and Industrialised Building System (IBS). She has published papers in the local and international conference, seminars, journals, articles, and chapter in books.

She has been involved with the development of a module entitled Technology and Innovation in Facility Management (SMT15103) in 2016 for Open University Malaysia (Msc Program) and the Facilities Management module for CIDB. She also involved in book publishing entitled Facilities Management Initiatives and Empowerment for Construction Industry in Malaysia in 2021, Construction Law Report for Edition 2018 until 2023, and Managing Property and Facilities in Higher Education Institutions (Chapter 3-Space Management for an Effective Space Usage for Classrooms in Academic Buildings in 2006. She also contributes to The Ingenieur Article published in Vol 90 April-June 2022 under the title Strategic Approach to Facilities Management in the Healthcare Sector. Ihfasuziella welcomes any future research collaboration pertaining to her research areas.

